

- 1 1. A method comprising:
2 obtaining personal agent software; and
3 uploading said personal agent software for
4 execution by a telephone network.

- 1 2. The method of claim 1 including creating the
2 personal agent software on a subscriber unit which
3 communicates with the telephone network.

- 1 3. The method of claim 1 including creating personal
2 agent software on a device other than a telephone coupled
3 to said telephone network.

- 1 4. The method of claim 1 including uploading
2 personal agent software over said network.

- 1 5. The method of claim 1 including uploading said
2 personal agent software over a network other than said
3 telephone network.

- 1 6. The method of claim 1 wherein uploading said
2 personal agent software includes providing said software to
3 said telephone network over a wireless link.

4 of the network event, determine whether personal agent
5 software for the event is available.

1 23. The article of claim 22 further storing
2 instructions that enable the processor-based system to
3 process the event using network event processing if
4 personal agent software for the event is not available.

1 24. The article of claim 21 further storing
2 instructions that enable the processor-based system to
3 detect the occurrence of an event, and upon the detection
4 of the occurrence of the event, select an appropriate agent
5 to run.

1 25. The article of claim 24 further storing
2 instructions that enable a processor-based system to make
3 available service primitives to implement network call
4 functions to personal agent software that provides
5 personalized services to subscribers to said telephone
6 network.

1 26. A system comprising:
2 a processor; and
3 a storage storing instructions that enable the
4 processor to receive personal agent software from a

